



The Croft Primary School

Parent Code of Conduct

At The Croft Primary School we are very fortunate to have a supportive and friendly parent body. Our parents recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents and carers to participate fully in the life of our school.

We would like to remind all our parents, carers and visitors to our school about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

We therefore, expect parents, carers and visitors to:

- Respect the caring ethos of our school
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the school to help resolve any issues of concern.
- Avoid using staff as threats to admonish children's behaviour.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including team matches.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school on Facebook or other social sites. Any concerns you may have about the school must be made through the appropriate channels, which includes the school Complaints Procedure.
- The use of physical aggression towards another adult or child
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs whilst on school property.
- Dogs being brought on to school premises.

Due to Covid 19, the school has had to adapt some routines and procedures and we expect Parents, children and others entering the school grounds to follow the guidance laid out by the school.

- Follow the schools one-way system on the playground and the staggered times when dropping off and collecting children.
- No mingling on the playground before or after school to limit the number of people we have in these spaces.

- If children are ill displaying symptoms of Covid 19, we expect parents to follow government guidance.
- Maintain social distancing when on the playground and around the school.
- If parents have concerns or issues regarding children or procedures please email the class teacher rather than queueing up before and after school. Alternatively parents can phone the school office to book a telephone conversation with the class teacher.

If you have a concern you can speak or email the class teacher, in the first instance, the Deputy Head, the Head Teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned. If you are not happy with the outcome, you can also ask for a copy of the Complaints Procedure and follow the steps for formal complaint.

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

September 2020